



## ResponsibleSteel Issue Log

This is a summary of issues raised and addressed following the ResponsibleSteel Issues Resolution System (IRS), covering the following types of issue:

- Issues related to actions / inactions of a certified site
- Issues related to actions / inactions of a certification body
- Appeals related to decisions made by a certification body, ResponsibleSteel or the Assurance Panel
- Issues related to ResponsibleSteel policies or procedures
- Issues related to interpretation of the ResponsibleSteel Standard
- Issues raised against ResponsibleSteel personnel
- Other types of issues relating to the ResponsibleSteel programme and operations

The full procedure for IRS can be found [here](#).

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**Issue Number:** 001

**Date issue raised with ResponsibleSteel:** 31 October 2022

**Type of stakeholder raising the issue:** Member

**Type of issue:** grievance over behaviour of RS personnel

**Person(s) responsible for resolution:** CEO, Chair

**Status:** issue considered closed on 20 December 2022

**Outcome(s):** RS to develop code of conduct covering all RS personnel. Relevant training to be made available to all relevant personnel.

**Update Sept 2023:** Code of Conduct was developed with Secretariat and Board during 2023 and approved by the Board of Directors, September 2023. Published [here](#).

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