ResponsibleSteel Issue Log

This is a summary of issues raised and addressed following the ResponsibleSteel Issues Resolution System (IRS), covering the following types of issue:

- Issues related to actions / inactions of a certified site
- Issues related to actions / inactions of a certification body
- Appeals related to decisions made by a certification body, ResponsibleSteel or the Assurance Panel
- Issues related to ResponsibleSteel policies or procedures
- Issues related to interpretation of the ResponsibleSteel Standard
- Issues raised against ResponsibleSteel personnel
- Other types of issues relating to the ResponsibleSteel programme and operations

The full procedure for IRS can be found here.

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Issue Number: 001

Date issue raised with ResponsibleSteel: 31 October 2022

Type of stakeholder raising the issue: Member

Type of issue: grievance over behaviour of RS personnel

Person(s) responsible for resolution: CEO, Chair

Status: issue considered closed on 20 December 2022

Outcome(s): RS to develop code of conduct covering all RS personnel. Relevant training to be made available to all relevant personnel.

Update Sept 2023: Code of Conduct was developed with Secretariat and Board during 2023 and approved by the Board of Directors, September 2023. Published here.